

DEPARTMENT OF CHILDREN  
AND FAMILIES  
Secretary Eloise Anderson  
201 East Washington Avenue, Room G200  
P.O. Box 8916  
Madison, WI 53708-8916  
Telephone: 608-267-3905  
Fax: 608-266-6836  
www.dcf.wisconsin.gov



State of Wisconsin  
Governor Scott Walker

DEPARTMENT OF HEALTH SERVICES  
Secretary Linda Seemeyer  
1 West Wilson Street  
P.O. Box 7850  
Madison, WI 53707-7850  
Telephone: 608-266-9622  
FAX: 608-266-7882  
www.dhs.wisconsin.gov

TO: **Income Maintenance Supervisors**  
**Income Maintenance Lead Workers**  
**Income Maintenance Staff**  
**W-2 Agencies**  
**Training Staff**  
**Child Care Coordinators**

FROM: Rebecca McAtee, Director  
Bureau of Enrollment Policy and Systems  
Division of Health Care Access and Accountability  
Department of Health Services

Katherine McGurk, Director  
Bureau of Early Learning and Policy  
Division of Early Care and Education  
Department of Children and Families

Margaret McMahon, Director  
Bureau of Working Families  
Division of Family and Economic Security  
Department of Children and Families

**BEPS/BELP/BWF OPERATIONS  
MEMO**

No: 17-J2

DATE: 03/14/2017

FS	<input checked="" type="checkbox"/>	MA	<input checked="" type="checkbox"/>	BC+	<input checked="" type="checkbox"/>
SC	<input type="checkbox"/>	CTS	<input checked="" type="checkbox"/>	FSET	<input type="checkbox"/>
CC	<input checked="" type="checkbox"/>	W-2	<input checked="" type="checkbox"/>	EA	<input checked="" type="checkbox"/>
CF	<input type="checkbox"/>	JAL	<input checked="" type="checkbox"/>	RAP	<input checked="" type="checkbox"/>
Other EP		<input checked="" type="checkbox"/>			

**SUBJECT: Earned Income, Homestead, and Other Tax Credits**

**CROSS REFERENCE:** [W-2 Manual Sections 3.2.9.1, 3.3.4.5](#)  
[Wisconsin Shares Child Care Assistance Manual Section 1.5.3](#)  
[BadgerCare Plus Handbook, Section 16.2 Income Types Not Counted](#)  
Medicaid Eligibility Handbook, Sections [15.5.7 Income Tax Refunds](#), [15.5.15 Earned Income Tax Credit](#), [16.7.7 Income Tax Refunds](#), and [16.7.8 Earned Income Tax Credit](#)  
[SSI Caretaker Supplement \(CTS\) Handbook, Section 3.2 Financial](#)  
FoodShare Wisconsin Handbook, Sections [4.3.2.2 Disregarded Earned Income](#), [4.4.1.4 Disregarded Assets](#), and [4.5.5 Nonrecurring Lump Sum Payment](#)

**EFFECTIVE DATE:** Immediately

## PURPOSE

This Operations Memo provides information on the following:

- Tax year 2016 information on tax credits and tax preparation services available to working families in Wisconsin.
- A reminder to Wisconsin Works (W-2) and Income Maintenance (IM) agencies of the importance of notifying program participants of the financial advantages of federal and state tax credits.
- A reminder on how to count federal and state tax refunds when determining financial eligibility for assistance.

## BACKGROUND

There are a number of federal and state tax credits available to eligible working families that can reduce their tax burden and increase their income. The table below provides a summary of the maximum amounts of tax credits that may be available to working individuals and families.

***Summary of 2016 Maximum Tax Credits With Income Eligibility Limits***

<b>Number of Qualifying Children</b>	<b>Federal Earned Income Tax Credit (EITC)</b>	<b>Wisconsin EITC</b>	<b>EITC Income Limits (State and Federal)</b>	<b>Wisconsin Homestead Credit (HC)</b>	<b>Wisconsin HC Income Limits</b>	<b>Federal Child Tax Credit</b>
Zero (0)	Up to \$506	\$0	< \$14,880 < \$20,430 (Married)	Up to \$1,168	\$24,680	\$0
One (1)	Up to \$3,373	Up to \$135	< \$39,296 < \$44,846 (Married)	Up to \$1,168	\$24,680	Up to \$1,000
Two (2)	Up to \$5,572	Up to \$613	< \$44,648 < \$50,198 (Married)	Up to \$1,168	\$24,680	Up to \$2,000
Three (3) or More	Up to \$6,269	Up to \$2,131	< \$47,955 < \$53,505 (Married)	Up to \$1,168	\$24,680	Up to \$1,000 per child

## RELATED INCOME POLICIES

Federal tax refunds are disregarded income and will not disqualify working families from the programs listed below. Where applicable, agencies must continue to follow current policy when counting state tax refunds.

W-2, EMERGENCY ASSISTANCE, AND JOB ACCESS LOANS

W-2 agencies must disregard the entire amount of any federal tax refunds as income in the month received and as an asset for 12 months following the date of receipt. If there is a remaining, unspent portion of the refund after the 12-month disregard period has passed, the agency must count that portion as an available asset.

W-2 agencies and case managers should be aware that W-2 paid placement benefits (i.e., Community Service Job [CSJ], W-2 Transition [W-2 T], At Risk Pregnancy [ARP], Stipends for Noncustodial Parents [TSP], and Custodial Parent of an Infant [CMC] payments) are not considered earned income and are not subject to income tax credits. However, employment outside of W-2 and any pay received from an employer by a W-2 Transform Milwaukee Jobs, Transitional Jobs, or Trial Employment Match Program (TEMP) participant during 2016 should be applicable for earned income credits.

REFUGEE ASSISTANCE PROGRAMS

W-2 agencies must disregard federal income tax refunds as income in the month received and as an asset for 12 months following the month of receipt for Refugee Assistance programs.

WISCONSIN SHARES CHILD CARE ASSISTANCE

Wisconsin Shares Child Care agencies must disregard federal and state income tax refunds including the credits listed in the table on page two.

BADGERCARE PLUS AND FAMILY PLANNING ONLY SERVICES

IM agencies must disregard federal and state income tax refunds (including the credits listed in the table on page two) as income for the BadgerCare Plus and Family Planning Only Services programs.

MEDICAID AND CARETAKER SUPPLEMENT

IM agencies must disregard EITC as income in the month received and for 12 months following the month of receipt for the Medicaid programs. If there is a remaining, unspent portion of the refund after the 12-month disregard period has passed, the agency must count that portion as an available asset. All other federal and state income tax refunds, rebates, and credits are disregarded as income, but are considered available assets. For Caretaker Supplement, EITC is disregarded in the month of receipt and the following month.

FOODSHARE

IM agencies must disregard federal and state income tax refunds (including the credits listed in the table on page two) as income. For households that include an elderly, blind, or disabled

member with income over 200% of the Federal Poverty Level and that are subject to regular FoodShare rules, IM agencies must disregard any remaining portion of a federal and state income tax refund, rebate, or credit from the asset test for 12 months following the month the refund is received.

## **AVAILABLE TAX CREDITS**

### FEDERAL AND WISCONSIN EARNED INCOME TAX CREDITS

The EITC is available to working individuals who have low or moderate income. To qualify for the EITC, individuals must have earned income from employment or self-employment. When an individual's EITC exceeds the amount of taxes he or she owes, the individual qualifies for a tax refund. To qualify for a tax refund, individuals must meet certain requirements and file a tax return, even if they do not owe any tax.

The Internal Revenue Service (IRS) has an [interactive tax assistant](#) that assists individuals with determining if they can claim the EITC and with calculating the amount of the credit.

For more information on the federal EITC, refer to [IRS Publication 596](#).

For more information on the Wisconsin EITC, refer to the [Wisconsin Department of Revenue \(DOR\) Website](#).

### WISCONSIN HOMESTEAD CREDIT

The Wisconsin HC is available to low income Wisconsin residents who rent or own their home. The credit may lessen the impact of property taxes and rent on individuals with lower incomes.

The following provisions apply to individuals who received a W-2 payment (CSJ, W-2 T, ARP, TSP, or CMC) in tax year 2016:

- If an individual received **any** amount of a W-2 payment in 2016 for any month in 2016, the individual's property taxes and rent are reduced by one-twelfth for **each** month the individual received payment.
- If an individual received a W-2 payment for all 12 months of 2016, the individual is not eligible for the HC.

Similar provisions apply to county relief, Kinship Care, and other cash public assistance payments (such as adoption assistance and federal or state disaster grants) received in tax year 2016.

For more information on the HC, refer to the [Wisconsin DOR website](#).

### FEDERAL CHILD TAX CREDIT

The Child Tax Credit (CTC) is designed to assist working families by offsetting the cost of raising children and is available to families with a qualifying child. If the amount of the CTC is greater than the amount of income tax a family owes, the family may receive part or all of the difference as an Additional Child Tax Credit.

The IRS has an [interactive interview](#) that assists families with determining if they are eligible for the CTC.

For more information on the CTC, refer to [IRS Publication 972](#).

### FEDERAL CHILD AND DEPENDENT CARE CREDIT

The Child and Dependent Care Credit (CDCC) is available to families who pay work-related expenses for the care of children, adult dependents, or an incapacitated spouse. The purpose of the credit is to allow families to be gainfully employed. If a family does not earn enough money to owe federal income taxes, it cannot benefit from the credit.

For more information on the CDCC, refer to the [IRS website](#).

### FILING TAXES FOR PREVIOUS YEARS

Individuals may file for federal tax credit refunds for the last three years (i.e., 2013, 2014, and 2015) even if they have not filed tax returns for these years. If applicable to their situation, they would still be eligible to receive EITCs and CTCs for those previous years.

For more information on how to file a tax return for a prior year, call the IRS Tax Help Line at 1-800-829-1040 or visit the [IRS website](#).

## **TAX PREPARATION RESOURCES**

### VOLUNTEER INCOME TAX ASSISTANCE

The Volunteer Income Tax Assistance (VITA) program is available to help low income individuals prepare their tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals in local communities. VITA sites are generally located at community and neighborhood centers, libraries, schools, shopping centers, churches, retirement homes, and other convenient locations. Most VITA sites are open from February 1 through April 15.

To find a VITA site, call 1-800-906-9887 or refer to the [IRS website](#).

### TAX COUNSELING FOR THE ELDERLY

The Tax Counseling for the Elderly (TCE) program is available to individuals who are 60 years of age or older. The TCE program, supported by the American Association of Retired

Persons (AARP), specializes in questions about pensions and retirement issues unique to seniors. AARP's Tax-Aide volunteers are IRS-certified.

To find a TCE site, call 1-888-687-2277 or visit the [AARP website](#).

### FEES AND COMMERCIAL TAX PREPARATION

Some tax preparation companies offer money up front to individuals seeking tax refunds, often based only on the last paycheck of 2016. News articles indicate that some of these companies charge very high interest rates and fees (e.g. from 30 percent up to 60 percent). As a result, individuals can lose much of their tax refund.

Agencies should inform participants about these types of tax preparation services and encourage participants not to sign anything without fully understanding the terms and conditions of the contract. Agencies should encourage participants to use VITA sites. These sites are free and have free electronic tax filing, which can result in a speedier tax return.

### TAX-RELATED SCAMS

The IRS maintains a webpage listing common scams taxpayers may encounter at any time during the year. In 2016, many taxpayers reported receiving threatening calls from someone claiming to be from the IRS and demanding that they pay money that they owe on their taxes. Another major scam included e-mails from the IRS or tax software companies, indicating that the recipient needed to update their personal information. In an effort to help protect taxpayers from tax scams, the IRS has stated that "The IRS doesn't initiate contact with taxpayers by email, text messages, or social media channels to request personal or financial information. In addition, the IRS does not threaten taxpayers with lawsuits, imprisonment, or other enforcement action."

For more information regarding Tax Scams/Consumer Alerts, visit the [IRS Tax Scams/Consumer Alerts](#) page. To report tax-related scams, visit the [Report Phishing and Online Scams](#) page.

### TAX INFORMATION IN OTHER FORMATS

The IRS website, in addition to English, can be displayed in Spanish, Chinese, Vietnamese, Korean, and Russian. To receive free over-the-phone interpreter services, call 1-800-829-1040. To use a Telecommunications Relay Service for persons with hearing or speech disabilities, dial 711.

## **ACTION REQUIRED**

All W-2 and IM agencies should inform program participants of the advantages of claiming available tax credits and of free tax return preparation assistance available in the community. Agencies may provide the information in any combination of methods including face-to-face contact, posting of information in customer service areas, handing out information sheets,

including information in an existing mailing to the participant, and any other suitable means that will provide increased awareness to families requesting or receiving assistance.

A sample handout is provided as an attachment to this memo.

- **NOTE:** The Department of Children and Families did not complete a mass mailing of the attached handout to W-2 program participants this year. W-2 agencies are responsible for sharing this information with program participants. This includes sharing it with job seekers as well as employed participants.

To help with outreach, each year the [Center for Budget and Policy Priorities](http://www.eitcoutreach.org/wp-content/uploads/outreach-kit.pdf) (CBPP) prepares a kit containing many of the resources agencies might need to conduct an effective campaign to publicize the EITC and ensure its accessibility to the families they serve. The Tax Credit Outreach Kit includes tax credit information, outreach tools and strategies, fact sheets, EITC posters, handouts in English and Spanish, an EITC campaign guide, and other helpful information. This kit is only available online at <http://www.eitcoutreach.org/wp-content/uploads/outreach-kit.pdf>; CBPP no longer prints copies of the kit. To request copies of posters regarding the EITC, agencies can send an e-mail to [eitcoutreach@cbpp.org](mailto:eitcoutreach@cbpp.org), or they can call CBPP outreach staff at 202-408-1080.

**ATTACHMENT:** [2017 Participant Handout](#)

## CONTACTS

BEPS CARES Information & Problem Resolution Center

For Wisconsin Shares Child Care policy questions outside of Milwaukee County, contact your Bureau of Regional Operations (BRO), Child Care Coordinators at <https://dcf.wisconsin.gov/files/regionaloperations/pdf/bro-contacts.pdf>.

For Child Care CARES/CWW, CSAW and CCPI processing questions statewide and policy questions in Milwaukee County, contact the Child Care Subsidy and Technical Assistance line at [childcare@wisconsin.gov](mailto:childcare@wisconsin.gov) or 608-422-7200.

For W-2 Policy Questions in the Balance of State: Bureau of Regional Operations, W-2 Regional Coordinators

For W-2 Policy Questions in Milwaukee: Milwaukee Operations Section Regional Administrators

For W-2 CARES Processing Questions: W-2 Help Desk

DHS/DHCAA/BEPS/MF  
DCF/DECE/BELP/RH  
DCF/DFES/BWF/ERR